



**AGORA UNIVERSITY**  
THE AGORA OF ALEXANDRIA

CHAIRMAN  
MR. NAGUIB SAWIRIS

CHANCELLOR  
FR. MICHAEL SORIAL

CHIEF EXECUTIVE OFFICER  
DR. EMMANUEL GERGIS

## Enrollment Agreement

*This Enrollment Agreement is a legally binding contract. Please read carefully before signing.*

### 1. Student Information

Full Name:

*Last*

*First*

*M.I.*

Address:

*Street Address*

*Apartment/Unit #*

*City*

*State*

*ZIP Code*

Country of Residence:

Home Phone:

Date of Birth:  
(MM/DD/YY)

Birth:

Email Address:

### 2. Program of Study Details

Program:

Start Date:

Transfer Credit Approved:

Total No. of Credit Hours:

Degree to be Awarded:

The enrollment agreement is a bilateral legally binding agreement between the student and the University and remains in effect till the program is completed. It is the responsibility of students to keep the Registrar ([registrar@agora.edu](mailto:registrar@agora.edu)) apprised of their activities and to ensure that the Registrar is aware of their enrollments and progress. Any leave of absence must be approved by the Dean and submitted to the Registrar for proper filing.

1 Last Review 06/01/2026



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### 3. Tuition, Fees, Refund and Cancellation Policy

#### Tuition Information, Withdrawal, and Refund Policy

##### Introduction

This policy details the refund of student charges which include both tuition payments and other university fees (i.e. Application Fee, Technology Fee, Library Fee, Graduation Fee).

##### General Definitions

**Tuition:** Charge for instruction including course content, textbooks, educational services, and instructional materials. This charge is invoiced 10 days prior to the start of the applicable academic period (course, semester, or enrollment cycle, as relevant) and is due no later than 5 days before its commencement. Refunds are applicable in accordance with the refund schedule outlined below.

**Application Fee:** This fee is required at the time of submitting an online application for admission. This fee is non-refundable.

**Technology Fee:** This fee is associated with supporting and maintenance of the technological services offered to students including the Learning Management System (LMS), the Student Information System (SIS), and the student email account. This fee is billed once a year and is due at the beginning of every year. This fee is refundable as per the refund schedule detailed below.

**Library Fee:** This fee is associated with all library services offered by the University including subscription to electronic databases (i.e. LIRN, EBSCOhost, JSTOR, ProQuest, etc.). This fee also includes subscription to the Virtual Librarian services to support student library requests 7 days a week. This fee is billed once a year and is due at the beginning of every year. This fee is non-refundable.

**Graduation Fee:** This fee is associated with processing documents (i.e. Diplomas, Transcripts, etc.) post-graduation. This fee is billed only at the successful completion of our programs after the student has completed all graduation requirements and has been approved by the office of the Registrar for graduation without having any academic or financial holds on their record. This fee is non-refundable.



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**Regular Certificate Student:** A student who is registered in at least 3 credit hours per term. This student is expected to finish the Certificate program in four semesters.

**Full-Time Bachelor Student:** A student who is registered for a full-time course load as defined by the program, typically around 12-18 credit hours per trimester. Students successfully completing this course load will fulfill the requirements for the degree within the expected duration of the program, which is typically around four years.

**Part-Time Bachelor Student:** A student who is registered for a part-time course load as defined by the program, typically around 3-11 credit hours per trimester. Students successfully completing this course load will fulfill the requirements for the degree within the expected duration of the program, which is typically around eight years.

**Regular MTS Student:** A student who is registered in 6 credit hours per term. This student is expected to finish the Master's program (MTS) in 2 years.

**Regular MBA Student:** A student who is registered in 3 credit hours per month. This student is expected to finish the Master's program (MBA) in 1 year.

**Full-Time Doctoral Student:** A student who is registered for a full-time course load as defined by the program, typically around 6-9 credit hours per trimester. Students successfully completing this course load will fulfill the requirements for the degree within the expected duration of the program, which is typically around three years.

**Part-Time Doctoral Student:** A student who is registered for a part-time course load as defined by the program, typically around 3-6 credit hours per trimester. Students successfully completing this course load will fulfill the requirements for the degree within the expected duration of the program, which is typically around six years.

**Auditing Student:** A student who is registered in a single course and participates in the course in which no assessment of student work is graded. University fees do not apply to auditing students. Audit students pay



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their tuition. Upon a change of status from being an auditing student to a regular student, Library and Technology fees will be billed to the student account.

**Discount Groups:** A special reduced rate applied to tuition charges (does not apply to University fees), which is extended to an organization or corporation who has signed a partnership agreement with the University.

## Tuition and University Fee Structure

### Tuition Fees for HTC Students (Certificates and the MTS Program)

Charge	2026/2027 Academic Year
Tuition per Credit Hour	\$222.22 Per Credit Hour
Application Fee (non-refundable)	\$50
Technology Fee (per year)	\$100
Library Fee (per year)	\$100
Graduation Fee (one-time after graduation)	\$50
Total Program Expense (Incl. Fees)	\$8,499.92

### Tuition Fees for All Th.D. Students

Charge	2026/2027 Academic Year
Tuition Per Credit Hour	\$266.66 Per Credit Hour
Application Fee (non-refundable)	\$50
Technology Fee (per year)	\$100
Library Fee (per year)	\$100
Graduation Fee (one-time after graduation)	\$50
Total Program Expense (Full-time Incl. Fees)	\$16,699.60
Total Program Expense (Part-time Incl. Fees)	\$17,299.60



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### Tuition Fees Structure for all MBA Students

Charge	2026/2027 Academic Year
Tuition Per Credit Hour	\$181.81 Per Credit Hour
Application Fee (non-refundable)	\$30
Technology Fee (per year)	\$250
Library Fee (per year)	\$250
Graduation Fee (one-time after graduation)	\$250
<b>Total Program Expense (Incl. Fees)</b>	<b>\$6,779.73</b>

### Tuition Fees for All Bachelor (Degree Completion) Students

Charge	2026/2027 Academic Year
Tuition per Credit Hour	\$166.67 Per Credit Hour
Application Fee (non-refundable)	\$50
Technology Fee (per year)	\$100
Library Fee (per year)	\$100
Graduation Fee (one-time after graduation)	\$50
<b>Total Program Expense (Full-time incl. Fees)</b>	<b>\$10,500.20</b>
<b>Total Program Expense (Part-time incl. Fees)</b>	<b>\$10,900.20</b>



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## Refund Schedules

### Refund Schedule for Tuition and Fees for HTC Programs (MTS & ThD Program)

Deadline	% of Tuition Refunded	Application Fee	Technology Fee*	Library Fee	Graduation Fee
Before Week 1	100%	Non-Refundable	100%	Non-Refundable	Non-Refundable
Week 1-3	100%	Non-Refundable	100%	Non-Refundable	Non-Refundable
Start of 4th Week	50%	Non-Refundable	50%	Non-Refundable	Non-Refundable
Start of 5th Week	40%	Non-Refundable	40%	Non-Refundable	Non-Refundable
Start of 6th Week	30%	Non-Refundable	30%	Non-Refundable	Non-Refundable
Start of 7th Week	20%	Non-Refundable	20%	Non-Refundable	Non-Refundable
Start of 8th Week	10%	Non-Refundable	10%	Non-Refundable	Non-Refundable
Start of 9th Week	0%	Non-Refundable	0%	Non-Refundable	Non-Refundable

\* Note: The Technology Fee refund is proportional to the total credits eligible to be taken during the year. For example, if the Technology Fee is \$100 per year, and the regular student load is 18 credits per year, then the Technology Fee per credit hour is \$5.56.



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**Refund Schedule for Tuition and Fees for MBA Students**

<b>Deadline</b>	<b>% of Tuition Refunded</b>	<b>Application Fee</b>	<b>Technology Fee</b>	<b>Library Fee</b>	<b>Graduation Fee</b>
<b>Before Week 1</b>	100%	Non-Refundable	100%	Non-Refundable	Non-Refundable
<b>Week 1</b>	70%	Non-Refundable	70%	Non-Refundable	Non-Refundable
<b>Start of Week 2</b>	40%	Non-Refundable	40%	Non-Refundable	Non-Refundable
<b>Start of Week 3</b>	20%	Non-Refundable	20%	Non-Refundable	Non-Refundable
<b>Start of Week 4</b>	0% (No Refund)	Non-Refundable	0% (No Refund)	Non-Refundable	Non-Refundable

\* Note: The Technology Fee refund is proportional to the total credits eligible to be taken during the year. For example, if the Technology Fee is \$250 per year, and the regular student load is 33 credits per year, then the Technology Fee per credit hour is \$7.57.



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### Refund Schedule for Tuition and Fees for all Bachelor Programs

Deadline	% of Tuition Refunded	Application Fee	Technology Fee*	Library Fee	Graduation Fee
Before Week 1	100%	Non-Refundable	100%	Non-Refundable	Non-Refundable
Start of 2 <sup>nd</sup> Week	100%	Non-Refundable	100%	Non-Refundable	Non-Refundable
Start of 3 <sup>rd</sup> Week	50%	Non-Refundable	50%	Non-Refundable	Non-Refundable
Start of 4 <sup>th</sup> Week	40%	Non-Refundable	40%	Non-Refundable	Non-Refundable
Start of 5 <sup>th</sup> Week	30%	Non-Refundable	30%	Non-Refundable	Non-Refundable
Start of 6 <sup>th</sup> Week	20%	Non-Refundable	20%	Non-Refundable	Non-Refundable
Start of 7 <sup>th</sup> Week	10%	Non-Refundable	10%	Non-Refundable	Non-Refundable
Start of 8 <sup>th</sup> Week	0%	Non-Refundable	0%	Non-Refundable	Non-Refundable

\* Note: The Technology Fee refund is proportional to the total credits eligible to be taken during the year. For example, if the Technology Fee is \$100 per year, and the regular student load is 12 credits per year, then the Technology Fee per credit hour is \$8.33.



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## Exceptions

Employees of the Alexandria School Foundation, a strategic partner of Agora University, may receive an additional 30% discount on the tuition rate if they don't participate in any need-based tuition assistance or award.

## Sample Refund Calculations

### Part Time Bachelor Student:

If a part-time student registered in 6 credit hours sends a withdrawal request during the fifth week of the semester, the student will receive a refund of 40% of the tuition and the Technology Fee:

Refund Percentage: 30%

Tuition Charge:  $\$166.67 \times 6 \text{ credit hours} = \$1,000.02$

Technology Fee divided by number of credit hours per year: Assuming 18 credit hours per year for this sample calculation, the total Technology Fee for 1 credit hours is \$5.56:  $\$5.56 \times 6 \text{ credit hours} = \$33.33$

Total tuition and fees paid: \$1,033.35

Refund:  $(\$1,000.02 + \$33.33) \times 30\% = \$310.01$

### Full Time Bachelor Student:

If a full-time student registered in 3 credit hours sends a withdrawal request during the fifth week of the semester, the student will receive a refund of 40% of the tuition and the Technology Fee:

Refund Percentage: 30%

Tuition Charge:  $\$166.67 \times 3 \text{ credit hours} = \$500.01$

Technology Fee Charge per year: \$100

Technology Fee divided by number of credit hours per year: Assuming 9 credit hours per year for this sample calculation, the total Technology Fee for 1 credit hours is \$11.11:  $\$11.11 \times 3 \text{ credit hours} = \$33.33$

Total tuition and fees paid: \$533.34



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Refund:  $(\$500.01 + \$33.33) \times 30\% = \$160.01$

### **MTS Program**

If a student registered in 6 credit hours sends a withdrawal request during the fifth week of the semester, the student will receive a refund of 40% of the tuition and the Technology Fee:

Refund Percentage: 40%

Tuition Charge:  $\$222.22 \times 6 \text{ credit hours} = \$1333.32$

Technology Fee Charge per year: \$100

Technology Fee divided by number of credit hours per year: Assuming 18 credit hours per year for this sample calculation, the total Technology Fee for 1 credit hours is \$5.56:  $\$5.56 \times 6 \text{ credit hours} = \$33.36$

Total tuition and fees paid: \$1,433.32

Refund:  $(\$1333.32 + \$33.36) \times 40\% = \$546.67$

### **ThD Program**

#### **Part Time Th.D. Student:**

If a part-time student registered in 6 credit hours sends a withdrawal request during the fifth week of the semester, the student will receive a refund of 40% of the tuition and the Technology Fee:

Refund Percentage: 40%

Tuition Charge:  $\$266.66 \times 6 \text{ credit hours} = \$1,599.96$

Technology Fee divided by number of credit hours per year: Assuming 18 credit hours per year for this sample calculation, the total Technology Fee for 1 credit hours is \$5.56:  $\$5.56 \times 6 \text{ credit hours} = \$33.33$

Total tuition and fees paid: \$1,633.29

Refund:  $(\$1599.96 + \$33.33) \times 40\% = \$653.32$

#### **Full Time Th.D. Student:**

If a full-time student registered in 9 credit hours sends a withdrawal request during the fifth week of the semester, the student will receive a refund of 40% of the tuition and the Technology Fee:



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Refund Percentage: 40%

Tuition Charge:  $\$266.66 \times 9$  credit hours =  $\$2,399.94$

Technology Fee Charge per year:  $\$100$

Technology Fee divided by number of credit hours per year: Assuming 27 credit hours per year for this sample calculation, the total Technology Fee for 1 credit hours is  $\$3.70$ :  $\$3.70 \times 9$  credit hours =  $\$33.33$

Total tuition and fees paid:  $\$2,433.27$

Refund:  $(\$2,399.94 + \$33.33) \times 40\% = \$973.3$

### **MBA Program**

If a student registered in one module (3 credit hours) sends a withdrawal request during the second week of the module, the student will receive a refund of 40% of the tuition and the technology Fee:

Refund Percentage: 40%

Tuition Charge:  $\$181.81 \times 3$  credit hours =  $\$545.43$ .

Technology Fee Charge per year:  $\$250$

Technology Fee divided by number of credit hours per year: Assuming 33 credit hours per year for this sample calculation, the total Technology Fee for 1 credit hours is  $\$7.57$ :  $\$7.57 \times 3$  credit hours =  $\$22.71$

Total tuition and fees paid:  $\$568.14$ .

Refund:  $(\$545.43 + 22.71) \times 40\% = \$227.256$



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## Provisions Applicable to All Programs

### Adjustment of University Tuition Assistance

#### Tuition Assistance

In the case of a refund processed per the schedule listed below, University Tuition Assistance are adjusted proportionally to the tuition charges incurred. This does not include any University Fees, only tuition charges. For example, if a student's tuition is reduced by fifty (50) percent, that student's University Tuition Assistance will also be reduced by fifty (50) percent.

### Methods and Frequency of Payment

- Invoices are generated by the Accounting Office and sent via email 10 business days prior to the start of an academic term, course, or other applicable enrollment period. Payment is due 5 business days before the applicable start date. All outstanding invoices must be paid before a student is enrolled or permitted to continue enrollment in the applicable course(s) or academic term.
- Invoices are also available through the Student Portal (Populi), providing the fastest, most secure, and convenient way for students to make payments online. The system automatically notifies students of new invoices via email.
- Tuition and university fees may be paid electronically online, in USD, through the Student Portal (Populi). For alternative payment methods, please contact the Accounting Office [accounting@agora.edu](mailto:accounting@agora.edu).
- After a payment is made, please allow up to 2 business days for processing.

### Cancellation and Withdrawal Policy

1. Charges may be refunded if a student cancels their enrollment or withdraws from a course. Cancellation or withdrawal requests should be made in writing by sending an email to the Registrar at [registrar@agora.edu](mailto:registrar@agora.edu). Refunds will be issued using the same method of payment within 30 days from the date the University receives the student's withdrawal request. No tuition refunds will be issued if a student has not submitted a cancellation/withdrawal request. Tuition and fees cannot be carried over to the next semester.



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2. A student requesting cancellation of their enrollment within 7 calendar days after signing an enrollment agreement is entitled to a full refund of all tuition and fees paid except the Application Fee.
3. A student requesting cancellation more than 7 calendar days after signing an enrollment agreement, but prior to beginning a course, is entitled to a refund of all tuition and fees paid minus: (i) the application fee and (ii) the library fee.
4. A student requesting to withdraw from a course after the course has begun is eligible for a refund of tuition and fees paid in accordance to the schedule in section 3.2.5.
5. Agora University will issue a full refund of the tuition charges for courses that have been canceled by the University.

## 4. Transfer Credit Policy

### Holy Transfiguration College

Agora University may consider for transfer coursework completed at accredited institutions of post-secondary education whose accrediting agencies are recognized by the European Union or by an agency recognized by CHEA. Only coursework completed at a C average or better may be considered for transfer after a review by, and at the discretion of the Dean. Students will need to provide a transcript for all accredited coursework taken and indicate a desire to transfer coursework before enrolling in the current term.

### Undergraduate Level Programs

For students who did not finish all their general education requirements or who wish to acquire elective coursework to qualify for transfer into the Degree Completion at Agora University can finish these courses through our partner Sophia Learning. Please visit <https://agora.edu/general-edu/> for more information.

Students transferring into the BAT degree completion program must fulfill the following general education coursework as measured in semester units to graduate whether at Sophia Learning or any other accredited community college or university. The following list of relevant courses available through Sophia Learning will satisfy these requirements:

- Written & Oral Communication - 6 Units



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- Quantitative Principles - 6 Units
- Natural and Physical Sciences - 6 Units
- Social and Behavioral Sciences - 6 Units
- Humanities and Fine Arts - 6 Units
- Foreign Languages - 6 Units
- Civics - 6 Units

A maximum of 70% of undergraduate coursework can be transferred. A minimum of 30% of undergraduate coursework must be undertaken at Agora University.

### **Graduate Level Programs**

A maximum of 50% of graduate coursework can be transferred. A minimum of 50% of graduate coursework must be undertaken at Agora University.

Coursework earned at a non-accredited institution may be submitted for review with an official transcript and course descriptions. Coursework earned at non-accredited institutions will be considered on a case-by-case basis by the Academic Dean. In most cases, refusal to transfer work will be based on content or academic standards incompatible with the courses required for graduation at Agora University.

Please note that Agora University courses might not be transferable to other institutions. It is only at the discretion of the receiving institution to make that decision

### **Agora Naguib Sawiris School of Business**

#### **Undergraduate Level Programs**

For students who did not finish all their general education requirements or who wish to acquire elective coursework to qualify for transfer into the Degree Completion at Agora University can finish these courses through our partner Sophia Learning. Please visit <https://agora.edu/general-edu/> for more information.

Students transferring into the BBA degree completion program must fulfill the following general education coursework as measured in semester units to graduate whether at Sophia Learning or any other accredited



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community college or university. The following list of relevant courses available through Sophia Learning will satisfy these requirements:

- Written & Oral Communication - 6 Units
- Quantitative Principles - 6 Units
- Natural and Physical Sciences - 6 Units
- Social and Behavioral Sciences - 6 Units
- Humanities and Fine Arts - 6 Units
- Foreign Languages - 6 Units
- Civics - 6 Units

A maximum of 70% of undergraduate coursework can be transferred. A minimum of 30% of undergraduate coursework must be undertaken at Agora University.

### **Graduate Level Programs**

Agora Naguib Sawiris School of Business does not accept transfer credit for its Master of Business Administration program due to the modular and highly specialized focus of its courses.

Please note that Agora School of Business courses might not be transferable to other institutions. It is only at the discretion of the receiving institution to make that decision.

### **College of Professional Studies**

#### **Undergraduate Level Programs**

For students who did not finish all their general education requirements or who wish to acquire elective coursework to qualify for transfer into the Degree Completion at Agora University can finish these courses through our partner Sophia Learning. Please visit <https://agora.edu/general-edu/> for more information.

Students transferring into the BBA degree completion program must fulfill the following general education coursework as measured in semester units to graduate whether at Sophia Learning or any other accredited community college or university. The following list of relevant courses available through Sophia Learning will satisfy these requirements:



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- Written & Oral Communication - 6 Units
- Quantitative Principles - 6 Units
- Natural and Physical Sciences - 6 Units
- Social and Behavioral Sciences - 6 Units
- Humanities and Fine Arts - 6 Units
- Foreign Languages - 6 Units
- Civics - 6 Units

A maximum of 70% of undergraduate coursework can be transferred. A minimum of 30% of undergraduate coursework must be undertaken at Agora University.

## 5. Student Rights and Obligations

*The student understands and agrees that:*

- If English is not the student's primary language, and the student is unable to understand the terms and conditions of the enrollment agreement, the student shall have the right to obtain a clear explanation of the terms and conditions as well as all cancellation and refund policies in his or her primary language.
- Agora University agrees to provide current, accredited, distance education content and instruction, as well as reasonable educational and student services including but not limited to course registration, assessment, maintenance of student records, and transcripts. Instruction is provided online through [www.agora.edu](http://www.agora.edu).
- Agora University does not guarantee job placement to graduates upon program/course completion or upon graduation.
- Agora University will not be responsible for any statement of policy or procedure that does not appear in the University handbook.
- Agora University reserves the right to discontinue any students' training for unsatisfactory progress, nonpayment of tuition, or failure to abide by university rules.
- Students who have non-academic grievances may contact Agora University Management by phone at 1.866.GO.AGORA or by email at [president@agora.edu](mailto:president@agora.edu)
- Course enrollees agree that all information within Agora University courses, course texts, accompanying workbooks, and websites, etc. are protected by intellectual property rights, including copyrights, trademarks and other proprietary rights, which rights are valid and protected in all media

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existing now or later developed, and contractually agree not to create derivative works based on the information and not to use the information for the purpose of enhancing competing works. Course enrollees are granted a limited license to use, search, display, or print the Information contained on Agora University websites for their own personal non-commercial use only, provided the information is not modified and a copy of this agreement is attached to any copies that are made. Any

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- Information concerning other universities that may accept the University's credits toward their programs can be obtained by contacting the Office of the Dean. It should not be assumed that any programs described in the University catalog could be transferred to another institution. The University does not guarantee the transferability of credits to a university or institution. Any decision on the comparability, appropriateness, and applicability of credits and whether they should be accepted is the decision of the receiving institution.
- This document does not constitute a binding agreement until accepted in writing by all parties.
- Students are free to speak with professors to express concerns about final grades. If a student does not feel his or her professor has resolved the issue satisfactorily, he or she may express in writing a grievance or complaint to the dean. (If the complaint is against his or her dean, the student may appeal directly to the President, as described below.)

## 6. Institutional Policies

### Submitting an Inquiry/Complaint to the Office of the President

When the Office of the President receives a formal letter of inquiry/complaint, the President will convene an Administrative Hearing Committee to consider the inquiry/complaint. The Committee will meet to discuss the written grievance and analyze all the facts submitted. A written notification of the decision should be sent to the student and the dean within 30 days from filing the inquiry. The office of the Dean will keep a record of all student complaints and documentation of how they were handled. The decision of the President is final.



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## Non-Academic Grievances.

Agora University takes all complaints very seriously. All grievances are treated with confidentiality, including those affiliated with bullying, physical harassment, illegitimate discrimination of race and religion, and any vilification made by students.

NOTE: These complaints may be formal or informal, where formal complaints are communicated in writing and an informal complaint is one considered to be unwritten.

## Sexual Harassment

Sexual harassment may include, but is not limited to assaults, inappropriate touching, comments, a written communication; expressing sexual interest or requesting sexual favors; after being informed that the interest is unwelcome, requests for employment decisions, academic evaluation, grades or advancement, or other decisions affecting participation in a University program (quid pro quo), or when such conduct creates a hostile working environment. When complaints address the matter of sexual harassment, the university will allocate 60 days to investigate the matter.

## Registering a Complaint

**Option One:** The complainant may initially raise an informal complaint (unwritten) with the appropriate university official (regularly, the Registrar). Following receipt of the informal complaint, the issue will be reviewed by the Dean within three (3) business days and a response will be provided to the complainant within five (5) business days. Depending on the nature of the complaint, the Dean may choose to meet with the President to gain further information and resolution of the complaint raised. The Registrar will raise the complaint directly with the Dean if the complaint is perceived to be of an extreme, threatening, or criminal nature.

**Option Two:** In the event that the complainant is not satisfied with the outcome, he/she may submit a formal complaint in writing. As an alternative to the Option One informal complaint, the complainant may opt to go directly to the formal second stage. The formal written complaint must be received by the Registrar within 10 business days of the complainant receiving feedback. The formal complaint will be reviewed and addressed within three (3) business days and a response will be provided to the complainant within five (5) business days.



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If not satisfied with the decision of the Registrar, the complainant may submit the complaint in writing to the Dean within 10 business days of receipt of the formal complaint decision. The complaint will be addressed within 15 business days of receipt of the complaint, and a response will be given within 30 business days. Complaints should be resolved within 30 days of the initial date of response from the Dean.

In addition, students may also contact our accrediting agency, the Distance Education Accrediting Commission, 1101 17th Street NW, Suite 808, Washington, DC. 20036.

Phone: 202-234-5100,

Email: [info@deac.org](mailto:info@deac.org).

Website: [www.deac.org](http://www.deac.org).

Should a satisfactory solution to the problem not be found, the student may contact SCHEV at: State Council of Higher Education for Virginia (SCHEV) James Monroe Building 101 North 14th Street Richmond, VA 23219.

The student may also file a complaint online at: <https://www.schev.edu/students/resources/student-complaints>

*Students will not be subject to unfair action as a result of initiating a complaint proceeding.*

### ***Whistleblower Policy***

Agora University is committed to integrity, transparency, and accountability. This policy encourages and protects individuals who report, in good faith, suspected violations of university policies, ethical standards, or applicable laws. It applies to all members of the university community, including faculty, staff, students, contractors, volunteers, and visitors. Reports of misconduct—such as fraud, corruption, mismanagement, or actions endangering the university’s mission or safety—can be made to the office of the President by emailing [president@agora.edu](mailto:president@agora.edu). Retaliation against whistleblowers is strictly prohibited, and confidentiality will be maintained except when required by law. Upon receiving a report, the university will acknowledge receipt, conduct a preliminary review, and, if necessary, initiate a formal investigation with appropriate corrective actions. False or malicious reports may result in disciplinary action.

Non-Virginia residents who have followed the above aforementioned process desiring to further pursue a grievance process with NC-SARA may contact NC-SARA State Portal Entity for Virginia:

### ***State Portal Entity Contact***



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***Darlene Derricott***

Director of Academic Services

804.225.2621

darlenederricott@schev.edu

State SARA Website

State Council of Higher Education for Virginia

101 N 14th St, 9th Floor

Richmond, VA 23219

Please note that complaints related to academic grades or student conduct violations do not fall under the NC-SARA complaint resolution process. However, allegations of dishonest or fraudulent activity, including the provision of false or misleading information, may be investigated and resolved by SCHEV under SARA consumer protection provisions.

## **7. Graduation and Completion Requirements**

### **Submission of Missing Documents**

Failure to submit all required admission documents within the first 12 credit hours of enrollment at Agora University will result in suspension from the program. These documents include but are not limited to official transcripts, official certificates, passport, photo, and CV.

**Procedure:**

- If Students fail to submit all the required documents during their application process, they will receive a notification upon enrollment regarding the submission of missing documents.
- Students must submit all missing documents to the university's admissions office within 12 credit hours of enrollment.
- The university will review the submitted documents and notify students of any additional requirements or missing documents.

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- Failure to submit all required documents within the specified timeframe may result in suspension from the program as determined by the university.

**Effective Date:**

This policy is effective immediately for all new and current students.

## University Enrollment

Upon issuance of a Letter of Admission by Agora University, the Student is required to sign and return this Enrollment Agreement in order to finalize the admissions process. Enrollment in courses will only be confirmed after the University Registrar has received the duly signed Enrollment Agreement.

### 1. NUMBER OF CREDIT HOURS

The student must complete:

1. 12 credit hours to satisfy any Certificate program requirements.
2. 120 credit hours to satisfy the Bachelor program requirements.
3. 36 credit hours to satisfy the MTS program requirements.
4. 33 credit hours to satisfy the MBA program requirements.
5. 60 credit hours to satisfy the ThD program requirements.

Normal enrollment for a graduate student is six credit hours per semester. Auditing students may register in courses on an a-la-carte basis.

### 2. ENROLLMENT STATUS

1. Enrolled
2. On Leave (officially recognized after petitioning the Dean)
3. Withdrawn (were once enrolled but have not been for one or more semesters)
4. Dismissed (officially acted upon by the Dean)
5. Suspended (due to outstanding financial obligations to the University)
6. Graduated (once all requirements have been met and verified by the Registrar, the Director of



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Finance, and the Dean)

## Students with Disability

Students must register their disability status at the time of the admission application. If a diagnosis is received after the student has been enrolled, the student must inform the registrar of the disability status. Students diagnosed with and possessing appropriate documentation of a learning disability (or other disability impairing some aspect of distance learning) are given additional time added to the due dates of assignments and examinations without penalty.

## Academic Progress Policy

### Maintaining Satisfactory Progress

Since a GPA of 3.0 is required for graduation, you should aim for a grade of B or better in all of your classes. Most courses require you to log in to the website at least once or twice a week, either to participate in a forum or to submit a written assignment.

### Incompletes

A student will be given an Incomplete grade when all the following conditions apply:

- whenever required course work is missing,
- when that missing work would result in the student receiving a lower final grade, and
- when the student has formally requested an extension.

In all other cases, a student should receive a grading letter with the outstanding work counted as “zero” or “fail”. If the extension is granted, according to arrangement with the instructor all incomplete work must be completed in consultation within three weeks after the final paper is due. Grade of “W” should be granted if the student has any health or personal crisis. Students cannot register for more courses if they have an incomplete.

### Withdrawing from Courses

Courses may be dropped any time prior to the due date of the final examination or paper. These requests should be conveyed in writing to the Registrar and the instructor(s).

If a student drops a course before completing 40% of the course content, a grade of W will be assigned whether or not the student is passing.



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A mark of F will be assigned if:

- 1) The student is failing at the time of withdrawal.
- 2) The student withdraws after 40% of the duration of the course has lapsed.

Agora University certifies that students who cancel after paying in full, but are not eligible for a refund, receive all materials, kits, and equipment, as applicable.

### **Course Re-Takes**

We do not allow students to take an examination again. We do allow students to take a course again (if they pay the tuition again), and only the highest grade is then counted in the GPA.

### **Academic Leave of Absence**

1. If health or other unforeseen circumstances make it impossible for you to continue your studies for six months or more, please contact the Registrar for a leave of absence. No charge will be added, and it will extend the duration of completing your degree. The granting of a leave of absence indicates a continuing relationship with the University and allows students to resume studies at a specific time without reapplying for admission to the University. A personal leave of absence does not exceed two semesters in length, a military service leave is for the duration of the assignment on active duty, and a study leave of absence two semesters for a master's program and cannot exceed four semesters for the doctoral program.

### **Types and Regulations of a Leave of Absence**

1. Personal Leave: for students who plan to take leave for one or a maximum of two semesters for personal reasons (health, financial, work-related, etc.).
2. Military Service Leave: for students who are called to active duty with the Military. Students may leave for the duration of their military assignment in active duty.
3. Study Leave: for students who are planning to take specialized pre-approved courses at another accredited institution to supplement their studies or satisfy other academic requirements of Agora University. The duration of this leave of absence is determined and pre-approved by the Dean and cannot exceed two semesters for a master's program and cannot exceed four semesters for the doctoral program.



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## Academic Probation

A GPA of at least 3.0 is required for the degree. Students are not put on academic probation when their GPA falls below 3.0. A student placed on academic probation means that the student is warned with academic disqualification. A student who has not achieved both a term and cumulative grade point average of 3.0 (B) or higher at the close of a semester will be placed on academic probation. The student will be notified of this probationary status.

## Academic Dismissal

A student becomes academically disqualified or dismissed and may not continue enrollment under any of the following conditions:

- A student fails six or more hours of coursework in any given year.
- A student on academic probation fails to achieve both a term and cumulative grade point average of 3.0 (B) or higher.

The student will be notified within one week of any dismissal. The Dean may waive academic dismissal if individual circumstances warrant such action.

## Appeal of Dismissal

A student who becomes dismissed may appeal the dismissal by filing an appeal to the Registrar within two weeks of the date of notification of dismissal. After the appeal has been considered by the Dean, the Registrar will notify the student of the decision. Once this decision has been made, no further appeal is allowed.

Dismissed students are not eligible for readmission until at least three semesters have elapsed. If readmitted, the student will be on academic probation and will be expected to satisfy the requirements for removal.

## Lack of Communication Policy

In the case where students who have exhausted their academic leave and failed to be in contact with the university's registrar regarding the status, such students shall be expelled from the program.

## Graduation Policy

Students must have a minimum cumulative GPA of 3.0 in order to graduate. In addition, students must pass all required courses to earn credit toward graduation. A grade of "F" carries zero credit and does not contribute to graduation



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requirements. A student cannot graduate if there are any outstanding obligations to the University, such as tuition fees. For graduate students, they are considered graduates once their thesis has been completed, and a diploma will be sent to them. For undergraduate students, they must meet the requirements for 120 credit hours including general education credits and relevant program core courses.

## 8. Agora University Honor Code

Agora University is a global community of learning inspired by the Orthodox Christian intellectual and moral tradition. We are dedicated to the pursuit of truth in humility, the cultivation of wisdom, and the formation of character for meaningful impact.

**As a member of this community, I pledge to share these values:**

**Integrity:** Pursuing truth and academic excellence with honesty.

**Respect:** Honoring the dignity of every person through thoughtful dialogue across all cultures.

**Service:** Devoting my knowledge to the common good and the service of society.

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_



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## 9. Tuition Assistance and Corporate/Group Discount Award

### Tuition Assistance Award

If the student has been awarded Tuition Assistance to help cover tuition costs, this section is to be completed by the Admissions Lead:

Tuition Assistance Type: \_\_\_\_\_

Tuition Assistance Amount: \_\_\_\_\_

Total Tuition After Tuition Assistance: \_\_\_\_\_

Admissions Lead Initials: \_\_\_\_\_

Notes:

- This tuition assistance is only valid for the academic year in which it has been awarded and will not be applied if the student defers or fails to enroll in the program during that year.*
- Tuition assistance amounts are applied exclusively to tuition charges and may not be used for fees. Tuition assistance is non-transferable and non-deferrable to future years.*

### Corporate / Group Discount Award

If the student is enrolling under a corporate partnership agreement or group discount arrangement, this section is to be completed by the Director of Admissions:

Corporate / Group Partner Name: \_\_\_\_\_

Discount Type: \_\_\_\_\_

Discount Amount: \_\_\_\_\_

Discount Percentage: \_\_\_\_\_

Total Tuition After Discount: \_\_\_\_\_

Admissions Lead Initials: \_\_\_\_\_



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**Notes:**

- 1. This discount is only valid for the academic year and program intake in which it has been awarded and will not be applied if the student defers or fails to enroll in the program during that year.*
- 2. Discounts are applied exclusively to tuition charges and may not be used for fees. Discounts are non-transferable and non-deferrable to future years.*
- 3. Discounts under corporate or group arrangements are contingent on continued eligibility under the terms of the corporate or group agreement.*



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## 10. Student Acknowledgment and Signature

1. *I hereby certify that I have been provided access to the University's electronic or print catalog, bulletin, or brochure which contains information describing program offerings.*

\_\_\_\_\_ *Student initials*

2. *I understand the cancellation and refund policies and I understand and agree to these policies.*

\_\_\_\_\_ *Student initials*

3. *I have carefully read and received a copy of this enrollment agreement and affirm my acceptance of the refund and cancellation policies.*

\_\_\_\_\_ *Student initials*

4. *I understand that a new enrollment agreement must be completed in the event that the student delays his start date, changes the program and enrollment; or drops from the program and re-enrolls at a later date.*

\_\_\_\_\_ *Student initials*

5. *I understand that the University may terminate my enrollment if I fail to comply with the academic and financial requirements or if I disrupt the normal activities of the University. While enrolled in the University, I understand that I must maintain Satisfactory Academic Progress as described in the Student Handbook and that my financial obligation to the University must be paid in full before a diploma may be awarded.*

\_\_\_\_\_ *Student initials*



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*I, the undersigned, have read and understand this agreement and acknowledge receipt of a copy. It is further understood and agreed that this agreement supersedes all prior or contemporaneous verbal or written agreements and may not be modified without the written agreement of the student and the University. I also understand that if I default upon this agreement, I will be responsible for payment of any collection or attorney fees incurred by Agora University. My signature below signifies that I have read and understand all aspects of this agreement and that I recognize my legal responsibilities regarding this contract. I understand that this is a legally binding agreement. My signature below certifies that I have read, understood and agreed with my rights and responsibilities. Further, I certify that I understand the cancellation and refund policies and I understand and agree to these policies.*

Accepted on this date \_\_\_\_\_ (Agreement valid for the duration of the program length.)

Maximum program length:

Certificate program 18 Months

Master of Theological Studies

Master of Business administration

Doctor of Theology)

\_\_\_\_\_  
Signature of Student

### **Office of Admissions Acknowledgement**

*I hereby certify that there have been no verbal or written agreements or promises other than those appearing on this agreement. Students will receive an executed copy of this enrolment agreement confirming their acceptance at the University once all documents for admission have been received and satisfactorily reviewed.*

\_\_\_\_\_  
Director of Admissions

\_\_\_\_\_  
Date